



Regulation alert

National Compensation Consumer Line Compensation Consumer Survey Line Personal Injury Hotline

The Ministry of Justice Claims Management Regulation Unit has today issued a warning to the public regarding businesses trading under the names above.

We have received information that indicates that National Compensation Consumer Line/Compensation Consumer Survey Line/Personal Injury Hotline may be providing regulated claims management services without authorisation.

The businesses are making unsolicited telephone cold calls to consumers promoting personal injury claims. Despite various enquiries we have been unable to identify or contact the businesses. We therefore urge the public to exercise appropriate caution in respect of this business or businesses.

If you have made a claim as a result of a call by any of these businesses please contact us as we would like your help to trace these businesses.

People are able to verify whether a business is authorised by checking the authorised business register on our website.

www.claimsregulation.gov.uk/search.aspx

If you are a business marketing in these names, or have marketing on your behalf done by any of these businesses, please contact the Unit who can advise you on the requirements of the legislation. Alternatively, if you are receiving referrals from any of these businesses, or if you know a business that is receiving claims from them please contact us, so that we can advise the business as appropriate.

Contact us

Ministry of Justice

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